



PROJECT PLANNING GUIDE:
TOP 10 QUESTIONS TO ASK *BEFORE* SIGNING A CONTRACT

A NECESSITY FOR ALL CONSIDERING A
KITCHEN OR BATH PROJECT ...

BEFORE YOU DECIDE ...

Before investing in any remodel take the time to do some research and find out more about the company you are choosing. Below is a checklist to follow to ensure that the remodeler you choose is right for you and your project!

- Talk to the last three customers for which the contractor has worked
- Ask for certificates of insurance for both liability and workman's compensation
- Ensure that the contractor has a physical location other than a home office. If you are going to invest in a substantial amount of money on a project, you owe it to yourself to visit the contractor's place of business
- Ensure that the contractor has the required contractor registration, new federal "lead safe" certification mandate, and has been in business for more than eight years. This will ensure that he has survived hard business cycles.
- Ask for professional affiliations & certifications (NKBA, NARI, HBA, etc.)
- Ask the contractor how many jobs they have performed in *your* neighborhood
- Ask the contractor if their company has won any noteworthy awards or if they were ever published in magazines or trade journals
- Examine the contractor's portfolio in person or on the web
- Make sure the contractor has a professional vehicle best suited for your project
- Ask the contractor to present an upfront warranty on the work being performed
- Have a true sense of compatibility with the contractor you ultimately choose. Do you feel they have your best interest at heart?

It takes very little time to follow the recommendations outlined above. In exchange you are almost assured a problem free project resulting in complete satisfaction!

